## Floyd Ward School of Dance Policies

Tuition charge is based on the entire dance year, but for your convenience, may be paid monthly. Tuition payments are due the 1st day of each month. Bills will not be mailed. Accounts may be paid by check, cash, credit, or debit at either of our locations or online by credit or debit. A \$5 convenience fee will be charged to each family at the beginning of the month. Those who choose to use cash or check for payment will have this fee waived at the time of payment. A late fee of \$25 will be levied on any balance not paid by the 15th of each month. Christmas performance fees are due by October 31st. Spring performance fees are due by January 31st. All tuition, late fees, spring performance fees and/or any other outstanding balance must be paid in full prior to the release of costumes. Account balances must be paid in full before any student is permitted to perform in the Christmas or Spring Performance. Tuition, registration fees, costume payments and performance fees are NON- REFUNDABLE. There is a \$50 fee for all returned checks.

New students will be evaluated during the first week to insure proper placement. Changes are made only upon recommendation of the instructor. Classes registering less than 8 students may be cancelled, combined with another class, or otherwise subject to change.

Missed classes may be made up in the same level or at a level below within the semester of the absence only. Missed classed are disallowed for days when the studio is closed. Classes are subject to cancellation or rescheduling at the studio's discretion. In case of bad weather or other circumstances beyond our control, please check channel 7 or channel 10 online, floydwarddance.com or our facebook page for updates. We will not use Roanoke County schools as a means to determine whether we close or not. We will not make up the first two missed classes; subsequent classes will be made up. Outside performances, Christmas Extravaganza, and Rehearsal at the Roanoke Civic Center may be considered as a make-up class.

Performing is a vital part of dance education. All students have the opportunity to perform in our annual Christmas Extravaganza and our Annual Spring Revue, both held at the Berglund Center auditorium. Due to the large volume of students who participate in more than one class or have siblings who also participate, we cannot guarantee that your children will be in the same show or on the same dress rehearsal day.

Floyd ward School of Dance is not responsible for student property. Any student destroying or damaging studio property will be promptly dismissed. Students are not permitted to smoke or chew gum on studio property. A student may be expelled on the basis of their behavior and/or the actions of their parents at the studio's discretion.

Floyd Ward School of Dance requests that each student enrolled consult with a physician with respect to any past or present illness or injury that may affect his/her participation in and ability to endure the exercise, dance, or acrobatic program.